

# Resources Job Aid

Resource	Description	Contents	How to Access
<b>Command</b>	Integrated, end-to-end Keller Cloud platform that contains business-critical apps for running your business and gaining insights into consumer behaviors	<ul style="list-style-type: none"> <li>▪ Command Applets</li> <li>▪ Connect Groups</li> <li>▪ Support Widget</li> <li>▪ KWU Help Articles</li> <li>▪ Help Videos</li> </ul>	Visit: <a href="http://agent.kw.com">agent.kw.com</a>
<b>Ideas.kw.com</b>	Labs feedback repository to share feedback and submit or upvote ideas for Keller Cloud technology products	<ul style="list-style-type: none"> <li>▪ Repository of existing ideas</li> <li>▪ Web form for submitting new ideas</li> </ul>	Access via KWConnect or visit the web page: <a href="http://ideas.kw.com">ideas.kw.com</a>
<b>KW Support</b>	Help desk for business operations and technical support	<ul style="list-style-type: none"> <li>▪ Command Help</li> <li>▪ Connect Support</li> <li>▪ Kelle Support</li> </ul>	Available options: Click the Support widget in Command to ask the search bot questions, live chat with the Support Team, leave a message for follow up. Or email a request to <a href="mailto:support@kw.com">mailto:support@kw.com</a>
<b>KWConnect</b>	Intranet page for all Keller Williams associates; contains training resources, technology growth tools, culture, and coaching information	<ul style="list-style-type: none"> <li>▪ Resources &gt; KWU Ignite</li> <li>▪ Connect Live training calendar</li> <li>▪ Connect Live On-Demand training videos</li> <li>▪ Growth Resources</li> <li>▪ Memberships</li> <li>▪ Profit Share</li> <li>▪ Technology</li> </ul>	Visit the web page: <a href="http://kwconnect.com">kwconnect.com</a>
<b>myKW</b>	Intranet website for market centers; contains business tools and transaction resources for agents and teams	<ul style="list-style-type: none"> <li>▪ Change Password</li> <li>▪ Greensheets</li> <li>▪ KW Email</li> <li>▪ KW Google Apps</li> <li>▪ KW Mobile App</li> <li>▪ Marketing</li> </ul>	Visit the web page: <a href="http://mykw.kw.com/kwintranet/">mykw.kw.com/kwintranet/</a>

