

Resources Job Aid

Resource	Description	Contents	How to Access
Command	Integrated, end-to-end Keller Cloud platform that contains business-critical apps for running your business and gaining insights into consumer behaviors	<ul style="list-style-type: none"> Command Applets Connect Groups Support Widget KWU Help Articles Help Videos 	Visit: agent.kw.com
Ideas.kw.com	Labs feedback repository to share feedback and submit or upvote ideas for Keller Cloud technology products	<ul style="list-style-type: none"> Repository of existing ideas Web form for submitting new ideas 	Access via KWConnect or visit the web page: ideas.kw.com
KW Support	Help desk for business operations and technical support	<ul style="list-style-type: none"> Command Help Connect Support Kelle Support 	Available options: Click the Support widget in Command to ask the search bot questions, live chat with the Support Team, leave a message for follow up. Or email a request to mailto:support@kw.com
KWConnect	Intranet page for all Keller Williams associates; contains training resources, technology growth tools, culture, and coaching information	<ul style="list-style-type: none"> Resources > KWU Ignite Connect Live training calendar Connect Live On-Demand training videos Growth Resources Memberships Profit Share Technology 	Visit the web page: kwconnect.com
myKW	Intranet website for market centers; contains business tools and transaction resources for agents and teams	<ul style="list-style-type: none"> Change Password Greensheets KW Email KW Google Apps KW Mobile App Marketing 	Visit the web page: mykw.kw.com/kwintranet/

My Resources

Add additional resources to this list.

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